



# FastFacts: MessageFlex

## What is MessageFlex?

**MessageFlex** is IBM system monitoring software that keeps an eye on system and program messages, jobs and job queues, subsystems and even system resources, sending notifications by email or text message providing you with proactive system management to detect issues and prevent problems. With DRV's Phone App you can securely view and even answer messages from remote locations.

## Features:

- Monitor any number of message queues for messages in real time
- Monitor for any message ID, message text, message type or message severity
- Immediate message notification sent by system message, email, or text message
- Attach document to email notifications, such as a "how to" document to fix the problem
- Monitor Job Queue to alert you if a threshold of jobs are backed up
- Monitor Subsystems to notify you if they are running or not
- Monitor for specific Job to know if it is running or not – even interactive jobs!
- Monitor System Resources to let you know if disk space is running low
- Send notifications to individuals or a group address
- Mobile **Phone App** to view and reply to messages, view jobs running and more
- Easy to setup and automate without any programming



## Benefits:

- Maintain real time control over your entire system around the clock
- Escalate response to critical messages before issues become operational problems
- Reduce unscheduled downtime with immediate alerts
- Reduce/Eliminate failed job execution due to unexpected issues in job stream
- Improve IT effectiveness resolving issues before users encounter them
- Reduce lost productivity due to nightly jobs not completing on time
- Early notification of pending issues such as failed tape drive, failed disk drive, or "Serious storage condition may exist"
- Empowers proactive rather than reactive system management



The IBM Power System (IBM i, System i, iSeries, AS/400) does a great job telling you how the system is performing if you have the time to monitor it but how can the system alert you if you are not at a console? **MessageFlex** is your extra set of virtual eyes that never sleep, doesn't take vacation, and keeps a lookout for you 24 hours a day!