

Happy Holidays from everyone at DRV Technologies

DRV NEWS and REVIEWS

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Holiday Hours

We will be closed on December 24th, 25th, and January 1st, to allow our employees to enjoy the holidays with their friends and family.

Note: If you should need emergency assistance during these times, please send an email to support@drvtech.com.

These email messages are picked up throughout the day and someone will respond to you.

New from the Labs: Send e-mail to multiple e-mail addresses

New in version 3.9.9x is the ability to send an e-mail to multiple e-mail addresses at once from the Manage Spooled file screen. Here's how it works:

1. Go to the Manage Spooled File screen
2. Enter option E=e-mail next to the spooled file you wish to e-mail
3. When prompted to enter the e-mail address, enter multiple e-mail addresses separating them with a colon (;) or a coma (,) example: jallen@drvtech.com; support@drvtech.com; info@drvtech.com
4. Press <Enter> and the spooled file will be e-mailed to each of the e-mail addresses specified

Q&A: The answers to your excellent questions

Question: Does SpoolFlex or FormFlex have the ability to print the MICR line required for printing checks?

Answer: FormFlex does have a MICR font included and gives you the ability to print checks.

Question: What is required to Fax from SpoolFlex Report Distribution?

Answer: The most common method uses the E2Fax module and an email Fax account through one of the email/Fax companies available. We do have a partner relationship with EasyLink and your Sales Consultant could assist you with this.

Question Part1: What are the TEMP and TEMP2 directories/folders in DRV used for?

Answer: These are temporary directories/folders that are used exclusively for emailing and/or distributing files to your File Server.

Question Part2: Can the documents in the TEMP and TEMP2 directories/folders be deleted?

Answer: Any documents in these directories/folders are not required by SpoolFlex. You should either move them to another directory or delete them.

Question: How many spooled files can be combined into a single PDF file?

Answer: We say unlimited but actually there is a limit of 99,999. If you should need to combine more, please let our support team know and they will increase the limit.

Training Dates for December/January

Whether you have purchased a one-time training session or you are taking advantage of our unlimited training option, we hope you can join us for one of our December or January sessions.

Basic SpoolFlex Webcast Training Sessions

These sessions will give you the tools to start converting reports to e-Formats and hit the ground running. This is a basic overview of the product and is designed for people who are just starting to use SpoolFlex. If you have been using SpoolFlex for a while and have specific questions regarding your spooled files, then please give us a call and we will be happy to help you one-on-one.

SpoolFlex features covered in this training session:

- Overview of the SpoolFlex Main Menu
- Manage Spooled Files Menu option
- Converting reports to PDF using Manage Spooled Files Menu option
- e-Mailing reports using Manage Spooled Files Menu option
- Output Definition
- Converting reports to Excel
- Address Books
- Spooled Data Map
- Report Distributions
- Spool Sentry

Thursday, December 27, 2007 Basic SpoolFlex Webcast Training

3:00 PM - 5:00 PM EST

Space is limited. Reserve your Webinar seat now by clicking on the link below:

<https://www1.gotomeeting.com/register/717369426>

Wednesday, January 16, 2008 Basic SpoolFlex Webcast Training

10:00 AM - 12:00 PM EST

Space is limited. Reserve your Webinar seat now by clicking on the link below:

<https://www1.gotomeeting.com/register/737348646>

Wednesday, January 30, 2008 Basic SpoolFlex Webcast Training

3:00 PM - 5:00 PM EST

Space is limited. Reserve your Webinar seat now by clicking on the link below:

<https://www1.gotomeeting.com/register/160473656>

New "Advanced Training" session

Open to ALL customers wishing to learn some additional features of SpoolFlex.

Advanced Training Topic - Excel Output Definitions using *VISUAL Mapping

The Advanced Output Definition class will give you the tools to start converting reports to Excel using the *VISUAL method. This class is designed for people who already have experience creating Output Definitions and now would like to learn about the *VISUAL method.

Excel Output Definition features covered in this Training Session:

- Mapping and Modifying Column Headings
- Mapping a column
- Page Setup
- Include/Exclude
- Color Highlighting
- Secondary Analysis

Wednesday, January 23, 2008 Lunch-N-Learn - Using Visual Mapping when creating an Excel Output Definition

3:00 PM - 4:00 PM EST

Space is limited. Reserve your Webinar seat now by clicking on the link below:

<https://www1.gotomeeting.com/register/361770100>

Note: If you have a suggestion for future Lunch-N-Learn topics please submit them by clicking on the following link:

editor@drvtech.com

Recent additions to the DRV family of customers

AJ Oyster Company
ATP-INC
Blackman Plumbing
Gorman-Rupp Company
Howard Lee Schiff, P.C.

Miller Electric Company
Octagon Process, Inc.
Patterson Vegetable Company
Victory Packaging

Personal message from the President...

As the end of the year is now winding down, I would like to take the time to personally thank each and every one of you for doing business with DRV Technologies. I have enjoyed speaking with many of you over the years and I appreciate all of your suggestions, questions, and concerns. I feel every conversation is important and your input is invaluable as our success depends on your success. I look forward to helping you succeed in 2008.

Thank you for a wonderful 2007, have a Merry Christmas and a Happy New Year!

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